

Effective two-way communication is critical in today's NHS. Why not brush up on your skills today?

Advanced communication skills PD06w

5 external CPD points

all doctors

Introduction

This workshop is designed to build on the knowledge and skills gained through the more basic communication skills programme. It contains more advanced practical exercises to help you to communicate more effectively with colleagues and patients, particularly in difficult situations.

Course structure

- one-day workshop

Course benefits

- The time and space in which to work with other doctors in understanding and exploring many of the issues around this complex subject.
- The opportunity to develop and practise key skills with the support of colleagues and useful input from an experienced facilitator.
- A valuable contribution towards your ongoing learning as the course delivers five external CPD points.

Workshop objectives

- Consider the key elements of good communication
- Review the barriers to effective communication and consider practical solutions
- Assess individual communication style through self-audit and consider strengths and weaknesses
- Consider good and not-so-good practice through the analysis of scenarios
- Analyse appropriate communication skills for challenging situations
- Develop communication skills at work

To book or enquire about this programme please contact us

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